

LAW OFFICES OF
McGINN & GIBB, PLLC

A PROFESSIONAL LIMITED LIABILITY COMPANY
 PATENTS, TRADEMARKS, COPYRIGHTS, AND INTELLECTUAL PROPERTY LAW
 8321 OLD COURTHOUSE ROAD, SUITE 200
 VIENNA, VIRGINIA 22182-3817
 TELEPHONE (703) 761-4100
 FACSIMILE/DATA (703) 761-2375; 761-2376
 E-MAIL: MCGINN@AOL.COM

SEAN M. MCGINN
 PHILLIP E. MILLER*
 FREDERICK E. COOPERRIDER*
 JAMES E. HOWARD*
 JAMES N. DRESSER
 JOHN J. DRESCH
 SCOTT M. TULINO
 J. BRADLEY WRIGHT*
 *MEMBER OF BAR OTHER THAN VA

RECEIVED
 CENTRAL FAX CENTER

APR 15 2005

ANNAPOLIS, MD OFFICE
 FREDERICK W. GIBB, III
 MOHAMMAD S. RAHMAN*
 PAMELE M. RILEY*

April 15, 2005

VIA FACSIMILE
EXPEDITED PROCEDURE

To: Examiner Olisa Anwah Facsimile No. 703-872-9306
 Group Art Unit No. 2645
 U. S. P. T. O.

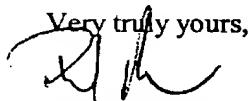
From: Phillip E. Miller Facsimile No. 703-761-2375

Re: Filing of Second After-Final Amendment
 U. S. Patent Application Serial No. 09/421,363
 Our Ref: YOR.121

Dear Examiner:

Enclosed please find a Second After-Final Amendment which is filed in response to the Office Action dated November 16, 2004, and which should place this case in condition for allowance.

Thank you in advance for your kind consideration of this case.

Very truly yours,

 Phillip E. Miller

PEM/lnb
 Enclosure

BEST AVAILABLE COPY

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of

Gee-Gwo Mei et al.

RECEIVED
CENTRAL FAX CENTER

Serial No.: 09/421,363 Group Art Unit: 2645

APR 15 2005

Filed: November 19, 1999 Examiner: Olisa Anwah

For: SYSTEM AND METHOD FOR PERSONALIZING DIALOGUE MENU FOR AN
INTERACTIVE VOICE RESPONSE SYSTEMHonorable Commissioner of Patents
Alexandria, VA 22313-1450
Box AF**SECOND AMENDMENT UNDER 37 CFR §1.116**

Sir:

Applicant notes that this Amendment is filed prior to filing Appellant's Appeal Brief, and is substantially identical to the Amendment filed herein on January 28, 2005. Applicant respectfully submits that the claim amendments included herein clearly do not raise new issues and serve to clarify the issues on appeal. Therefore, this Amendment should be entered.

In response to the Office Action dated November 16, 2004, please amend the Application as follows: